

## **STRATEGIC AND QUALITY POLICY**

TEIXITS FONTA, S.A is a company dedicated to the weaving of cotton and synthetic fabrics dating back to the year 1986 and produces about 10 million meters squared every year. This date marks the start as an industrial company, as well as it counts with a family experience in the sector from the year 1952, year in which the previous generation began as one of the first assistant weavers in the territory.

The productive process of our company consists in fabricating, using the outsourcing system, the fabrics created by the clients through the yarn they have previously provided us. Also, based on the needs of our clients, there are occasions in which our warehouse is offered in order to develop research or new products.

What essentially characterises our company is the compromise to customer satisfaction, that directly translates to a high level of versatility and adaptability to the needs of those and the general market. Also, since the beginning we have always opted for a clear social compromise that has been expressed in the existing loyalty in relation to our employees as well as the territory where we were born as a company. This loyalty with the employees, which is identified by the fact that they can lean on the same personnel for many years, has taken us on a human level to count on a high level of knowledge and respect towards the trade.

In addition, since the beginning we have opted for the technological innovation, with the goal to improve not only the performance of our looms but also the quality of all our fabrics. This technological innovation has also helped us in our commitment to the environment, as the new machinery consume less energy with the same production volume. Our company is clearly decided to pursue the pollution prevention and we materialize it through the rational use of resources and with a proper waste management.



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On the other hand, we could enumerate the fundamental actions we are compromised to act on, they go as follows:

- Dispose of rational, economic, safe and adequate human and material resources for the service.
- Fulfillment of the costumer and legal requisites that should be applicable.
- Identify and eliminate mistakes with the point to reduce the number of internal non-compliances and reduce the complaints made by clients.
- Manage risks and opportunities that are identified with the objective of taking advantage of the existing opportunities and prevent or reduce non desirable effects.
- Improve the productivity ratio and always maintain the compromise of continuous progress.

From TEIXITS FONTA, S.A we have an important **COMPROMISE WITH QUALITY** in all our actions. For this reason, and with the aim to offer a high level of quality in our products, we have implemented a Quality Management System based on the UNE-EN-ISO 9001:2015 standard.

The Directive team,

November 17, 2021.